REFUND POLICY

In order to access the Track My Route service, TMR Technology will contact your child's school district (the "School District") to verify that your child is a student at the School District. This verification process is for security purposes, and will be conducted using the email you provided at purchase. The email used to purchase the Track My Route service must be the email that is on file with the School District. If for some reason we cannot verify this information, we will contact you to determine whether there is another email on file. If there is no possible way to verify this information, you will be refunded for your purchase upon a showing of a receipt or proof of purchase.

To be eligible for a refund, you must qualify under one of the following two categories:

1. You have purchased the Track My Route service, but the School District does not provide the service.
2. There is no way to verify you and your child with the School District during the verification process.

Our Refund Policy lasts 30 days. If you do not qualify under one of the above categories within this time, we cannot offer you a refund.

Discount Code Refunds (if applicable)

If your School District provided a discount code for the Track My Route service and you purchased the Track My Route service at full price, TMR Technology will refund the extra amount you paid. Please contact us at info@tmr-technology.com if this circumstance applies to you.

Late or Missing Refunds (if applicable)

If you qualify for a refund, but have not received it, please follow this procedure:

1. Check your bank account to confirm that the refund was not deposited in your account; then
2. Contact your credit card company as it may take some time before your refund is officially posted; and then
3. Contact your bank as there is often some processing time before a refund is posted.

If you have followed the foregoing procedures and you still have not received your refund, please contact us at info@tmr-technology.com.